

Ronald McDonald House
Charities of Western Washington & Alaska

Volunteer Guidelines

The Ronald McDonald House is truly a home away from home for the families of children undergoing treatment for cancer or other serious illnesses. Since each family and medical situation is different, please follow these guidelines while you are volunteering at the House:

- All volunteers must be fully vaccinated for COVID and be prepared to show proof of vaccination.
- Children in your group must be at least 13 years of age and have had chickenpox or been vaccinated for chickenpox.
- All volunteers are asked to wear closed-toed shoes and comfortable clothing.
- When you arrive, you will need to check in at the front desk. The lead will need to fill out a group form sheet. All members of the group need to sign in on the group form sheet and put on a nametag. At the end of your time here the lead needs to sign out.
- Hands should be washed, or alcohol hand gel used immediately upon arrival at the House and frequently while you are here.
- Please do not wear perfume, as there may be children with chemical sensitivities.
- Anyone with symptoms of illness should stay home. Symptoms of illness include sore throat, runny nose, watery eyes, fever, chills, unexplained rash, general aches, nausea, vomiting, and diarrhea.
- Anyone who has recently been exposed to chickenpox, measles, shingles, TB, hepatitis, or E Coli may not be inside the House. Please call if you are uncertain.
- Anyone with an open cut, wound, or sore that is red, puffy, or draining should stay home. All clean cuts need to be covered with a band-aid.
- Obtain parental permission before physical interaction with the children. Remember the children are undergoing treatment and their immune systems may be compromised.
- Volunteers are not permitted to be alone with a child at any time. Volunteers are not permitted to go into a family's room. Please do not share personal information with families.
- Volunteers will refrain from imposing religious or political beliefs on House families.
- You are welcome to take photos of group members while at the House. **However, we must ask that you do not take photos of children, parents and other family members who are staying at the House. Even if they give their permission.**
- If you need to cancel, please call 206 838-0638 and leave a message for the House Manager, as well as send an email to Judy@rmhcseattle.org

Thank you for your support!