2017 ANNUAL REPORT
OUR MISSION

At Ronald McDonald House Charities of Western Washington & Alaska, we support seriously ill children and their families.

We provide housing, essential services, and a welcoming community to families whose children are undergoing medical treatment.
Dear Friends,

2017 was a big year for our organization. In January, we opened the Anchorage House – the first Ronald McDonald House in Alaska.

The Anchorage House provides a home-away-from-home for patients of the Alaska Native Medical Center, including expectant mothers with high-risk pregnancies, pediatric patients, and their families.

During its first year of operations, the Anchorage House helped over 1,200 expectant mothers, newborns, and ill children. This partnership with ANMC has been a huge success, and we’re looking forward to adding more programming and volunteers at the Anchorage House as time goes on.

At the Seattle House, our supporters enabled us to make many needed upgrades in 2017, including the purchase of a new commercial refrigerator, linens, bedspreads, and more.

I want to say a heartfelt thank you to everyone who supported us this year – who made a donation, volunteered, or attended one of our events. You made life easier for families at an incredibly difficult time in their lives, and we will always be grateful for your support.

Sincerely,

Dianna Finnerty
Executive Director
The Statistics

429 families served at the Seattle House in 2017

1,212 families served at the Anchorage House in 2017

63 days average length of stay at the Seattle House

27,976 nights of housing provided at the Seattle House
Emily and Paul Joe came to the Anchorage House in the late summer of 2017. Emily was pregnant with twins, and soon after arriving in Anchorage, Emily gave birth — several weeks before her due date.

For the first month of her sons’ lives, Emily lived at the Anchorage Ronald McDonald House. Every day, she would cross the sky-bridge into the Alaska Native Medical Center and watch her sons grow stronger in the neo-natal ICU.

After staying at the Anchorage House for over six weeks, Emily and Paul Joe were finally able to take their twins home in October. They named the boys Sunrise and Sunset.

Since the Anchorage House opened in January 2017, over a thousand expectant mothers, pediatric patients, and their families have stayed in its 34 rooms. The Anchorage House has hosted bingo nights, arts and craft activities, therapy dog visits, dinner nights, and more.

We’re so excited to have the Anchorage House open, and we look forward to many more years of helping families and expectant mothers across Alaska.

LEARN MORE: RMHC-WWAARK.ORG/ANCHORAGE
Our amazing volunteers worked 43,147 hours at the Seattle House in 2017!

- 531 meals provided
- 250 activity nights
- 136 movie nights
- 131 work groups

Spotlight: Ruth Fox

As a regular volunteer at the front desk, Ruth gets to know almost everyone who has an interaction with the House: families, staff, volunteers, and donors.

“I think of the front desk as being like the concierge of a hotel,” she says. “We answer the phones, we help people with their keys if they get locked out. Above all, we try to be a welcoming presence.”

“I’m not sure that those of us who haven’t lived here, who haven’t gone through these experiences, can truly understand what the House means to the families,” she says. “I find volunteering here very rewarding and I look forward to it every week.”
Robert and Tori brought their three-year-old daughter, Ireland, to Seattle Children's Hospital in January of 2017. Doctors soon discovered that she had a massive brain tumor, and the family moved into the Ronald McDonald House in Seattle during her surgery and treatment.

At the House, Ireland has become fast friends with several other children undergoing treatment for cancer. She's gone to craft nights and dinners, movie nights and therapy dog visits. She loves baking cookies in the communal kitchen.

“I knew they would house us and give us what we needed for her to fight cancer,” says Tori. “But I didn’t know that this would be a place of creativity and joy for her.”

For the family, the dinner nights are particularly important. “You feel so much love from the people serving the meals,” says Tori. “There are days where I don’t know where I’m going to get the strength from to get through the week, and it’s such a relief to get in the elevator and see that there are meals all week and a movie on the weekend.”

Tori and Robert were happy to take Ireland home in late 2017, but they were sad to leave behind a community they never expected to join: volunteers that helped them get through the day; kids undergoing the same treatment as Ireland; other parents under the same stresses that they are. The Seattle Ronald McDonald House had become a place where they feel at peace.
2017 Operating Revenues

This chart shows where our revenue comes from. It doesn’t include investment income.

- Contributions & Gifts: 53%
  Donations from our community, items purchased from our wishlists, planned giving, or grants

- McDonald's: 19%
  Donations from local franchises and McDonald's customers

- Special Events: 17%
  Annual Gala, Hockey Challenge, Men in Kilts, and others

- Room Receipts, Other: 11%
  Payments from Medicaid, our residents, and Seattle Children's Hospital

Total (excluding investments): $4,550,894

2017 Expenses

In 2017, 79% of our expenditures went to program services. These are the expenses that directly support our families, like supplies for the Houses, upkeep and utilities, and compensation for our operations staff.

- Program Services: 79%
- Fundraising: 15%
- Administrative: 6%

Total: $4,248,097
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<th>Name</th>
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<tr>
<td>Nancy Atwood</td>
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<td>K. Scott Baker, M.D.</td>
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<td>Mike Davidson</td>
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<td>Lisa Fleek</td>
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<td>Brien Jacobsen</td>
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<td>Adriel Tam</td>
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<td>Jeff Sperring, M.D.</td>
<td>Honorary Board Member, Seattle Children’s Hospital</td>
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